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PIC011/2020: REQUEST FOR PROPOSAL FOR THE APPOINTMENT OF A SUITABLY QUALIFIED BIDDER FOR THE PROVISION, IMPLEMENTATION, SUPPORT AND MAINTENANCE OF A VULNERABILITY MANAGEMENT SOLUTION FOR A PERIOD OF THREE (3) YEARS WITH POSSIBILITY OF EXTENSION FOR A FURTHER TWO (2) YEARS

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AGENDA

- WELCOME
- ATTENDANCE REGISTER
- BACKGROUND AND EVALUATION CRITERIA
- SCOPE OF SERVICE

BACKGROUND AND EVALUATION CRITERIA

- RFP was advertised on:
 - **2 August 2020** in Sunday Times
 - **3 August 2020** PIC Website: www.pic.gov.za. Closing date is **4 September 2020**.
 - **To be submitted electronically to tenders@pic.gov.za. Bidders can respond via email size: up to 10mb), one drive (Dependant on bidder) or WeTransfer (up to 2GB). In all instances bidders must use tender reference number and send to tenders@pic.gov.za**
 - **Deadline for submission of questions is **24 August 2020**(tenders@pic.gov.za)**
- Questions and answers will be published on PIC website from **10/08-26/08/20**
- Validity Period: **180 days**

MINIMUM REQUIREMENTS

The bidder must comply to the following **minimum requirements** in order to respond to this RFP. Bidders who are **NOT compliant** will be **disqualified**.

- The Bidder must have a minimum of ten (10) years in operation and implementing vulnerability management services similar to those required by the PIC;

Indicate paragraph no and page no where this information can be referenced in proposal.

- The technical lead must have a minimum of five (5) years' experience in the Information Security Field and possess the relevant Information Security Qualifications:

Indicate paragraph no and page no where this information can be referenced in proposal.

BACKGROUND AND EVALUATION CRITERIA (continue)

PHASE 2: Admin Evaluation Criteria

➤ ***The bidder will proceed to the next stage when they comply with the following requirements:***

➤ Submission of:

- A valid and original Tax Clearance Certificate/Valid Tax Pin Number.
- *BBBEE status level certificate –Accredited by SANAS (If no BEE certificate is submitted/or BEE certificate submitted is not valid, no points will be allocated for BEE).
- *EME's and QSE's –sworn Affidavit
- *Signed and completed declaration of interest document
- *Signed and completed SBD 1 – Invitation to Bid document
- *Signed and completed Company Information document
- *Latest audited Financial statements within the last two years
- *Completed and signed Company Information document and submission of all the required documentation as stipulated in the company profile document
- Acceptance of the conditions as stipulated in the bid document
- Submission of all attached as per the bid evaluation criteria, the bid document and a separate pricing proposal

EVALUATION CRITERIA (continue)

Evaluation Criteria (continue)

- The CSD (Central Supplier Database) is a single source of all supplier information for all spheres of government and all suppliers engaging with the PIC should be registered on the CSD. Kindly enclose your CSD registration number
- Bid Documents (1 x Technical and Administrative proposal and 1 x Fee proposal to be submitted as separate documents) to be submitted **electronically** to tenders@pic.gov.za quoted reference number PIC011/2020
- All the documents must be in PDF format and be clearly indexed
- All information stipulated in paragraph 13 under minimum and administrative requirements must be submitted by all parties involved in the Joint Ventures/Consortiums, including ownership and executive management information.
- A percentage breakdown of the work allocation between the parties must be clearly indicated.
- A formal signed agreement indicating the leading company as well as the other company roles and responsibilities must be submitted.

BACKGROUND AND EVALUATION CRITERIA (continue)

Evaluation Criteria (continue)

Phase 2 :Functional – Minimum score 70% (par 11) for detailed criteria

CRITERIA	WEIGHTING
Project Management	5
Technical Lead – Years of experience in implementing Vulnerability Management Solutions	10
Company Experience (References)	10
Compliance to the PIC Vulnerability Management Solution scope	70
Service Level Agreement	5
TOTAL	100

SCOPE OF SERVICES

1. The vulnerability management project will cover the entire PIC IT network comprising of external, internal, and systems including cloud based systems and will include the following but not limited to the following in **Scope areas**:

1.1 Asset Discovery

- The ability to have a current, updated enterprise asset inventory is critical to the success of the PIC vulnerability management program. The solution should be able to discover systems using IP address ranges(agentless);
- The PIC together with the service provider will complete an inventory and blueprint of the PIC networked technology assets. This will be completed through a network discovery process, which is expected to produce a comprehensive inventory detailing the organisations services, workstations, network devices, laptop etc.

1.2 Vulnerability Assessment Scans

- The vulnerability management services and solution is expected to assist the PIC in proactively close any gaps and maintain a strong security environment for PIC network and systems. Data breaches are often the result of vulnerabilities, so identifying and eliminating these security gaps, removes that attack vector.

SCOPE OF SERVICES cont.

1.3 Reporting

- Vulnerability Management report provides a high-level overview of an organization's vulnerability management program. These reports assist the information security division in identifying and tracking security issues in all phases of the cyber exposure lifecycle, translating raw security data into a common language for communicating risk back to the organization;
- The PIC vulnerability management solution must provide capabilities to produce detailed vulnerability reports that include date of vulnerability discovery, severity score of the vulnerability based on common vulnerability and exposures, detailed description of vulnerabilities etc. The solution must provide an ability to draw selective reports and identify repeat findings.

SCOPE OF SERVICES cont.

2. PROJECT MANAGEMENT SERVICES

- The PIC recognizes the extent of the scope of work that the vendor will be engaging in to implement the technical architectural design and implementation of the desired solution. The PIC further recognizes the importance of employing the correct delivery model from the onset.
- This will ensure that there is proper planning, phase identification and prioritization, improved coordination; reduced risk and the eventual execution is seamless.
- The Bidder must provide Project Management Services for the full implementation of the solution. The Bidder must also provide detailed description of their Project Management process/ methodology in sufficient detail to convey to the PIC that it is capable to implement its proposed service on time and on budget. The methodology must indicate clear stage gates which require approval and signoff, triggering payment on completion of key milestones.
- The PIC expects the service provider to provide project documentation, from Project initiation document, project plan, requirements analysis, system architecture, solution documentation and design documents, test plans, training and technical documentation.

SCOPE OF SERVICES cont.

2. PROJECT MANAGEMENT SERVICES cont.

- The bidder shall clearly specify the proposed approach, methodology and plan for the implementation of the Vulnerability Management Solution.
- These must include but are not limited to the following items:
 - Delivery, configuration, deployment and operation of the Vulnerability Management Solution.
 - Provision of an implementation plan covering service, deliverables and skills.
 - Provide Change Management service to the PIC including skills transfer and training for PIC personnel.